

Barry and Lorraine. Experienced Operators.

After 15 years running accommodation in Australia, we returned to New Zealand to be closer to family and are now keen to give Kiwi operators that well-earned break.



As a husband-and-wife team we have experience in running an accommodation office and looking after the maintenance of your business while you are away. We are hands on operators, both experienced at reception and taking reservations, mostly Motel Mate and Seekom as well as other Australian PMS platforms.

Our promise is to look after your place like it was our own, and to keep it running as you would like.

Our experience also covers looking after long-term rental complexes and residential properties. We are happy to relieve at permanent rental complexes being familiar with good maintenance and inspection routines.

**Barry** has a trade background and was part of the small team who set up Bay Park Stadium at Mount Maunganui, which he then managed for 6 years. Once in Australia Barry handled the day-to-day business management of the 5 complexes we bought (using MYOB and Xero) as well as customer services and bookings. To balance this Barry has a broad range of practical skills to cover the maintenance of a building and its equipment.

**Lorraine** also manages front of office and bookings. Her background is many years in radio and journalism, working with the public. She thrives on customer relations ensuring bookings are secured, guests are welcomed and have a great stay. As a relieving motel manager Lorraine has looked after the housekeeping rosters and linen supply, assisting cleaners with the daily strip-out and linen placement. Alongside reception and reservations, we are both familiar with channel managers, online travel agencies and social media.

We are adaptable so give us a call to see how we can assist you. 021 962 863